

Identify and prioritize opportunities for **performance improvement in radiology**

The Philips PerformanceBridge Assessment is personalized to baseline your imaging needs, resources and capabilities, set specific key performance indicators and map clear and actionable recommendations to help you achieve your strategic goals.

Today, health systems are continuously under pressure and striving to improve performance, utilization, and workflow in order to drive practice improvement and enhance patient care. Our PerformanceBridge Assessment is a critical baseline and benchmarking tool that provides a detailed overview of efficiency, modality and staff utilization at the modality and department levels.

Through the Assessment, we help provide you with a realistic view of your current performance and show you how to leverage those insights to identify the greatest areas of opportunity. Our goal is to support decision-making, adoption of continuous improvement, and driving added value for your healthcare system.

PerformanceBridge Assessment provides analysis and reporting of operational and business performance at a departmental level to identify gaps and recommendations for improvement.

Providing you with a robust deliverable that can enable data-driven decision-making by outlining explicit performance gaps and their root causes, and recommending detailed improvement opportunities with key performance indicators.

Overview of turnaround time and process flow efficiency at modality and department levels.

Referral insights including exam volumes and evaluation of referrals in customer's primary service area.

Market growth based on volumes trending by modality and by patient type over time to establish growth or decline in either.

Technology management plan based on evaluation of installed base and equipment age.

ROI calculations to identify value drivers and cost savings associated with performance recommendations.

A fast and simple approach to baseline and benchmark your practice performance.

Data sources

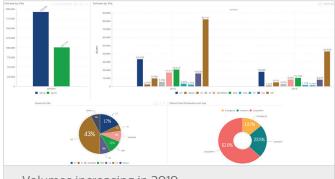
- Customer-provided historical data (typically, past two years RIS)
- External sources, including public and proprietary
- Philips proprietary data
- Face-to-face interviews and on-site observations at the customer site

Data collection methods

- Remote, via phone and email
- On-site interviews and observations

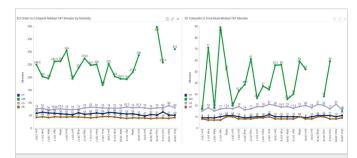
Assessment delivery

An Assessment report is typically delivered by a Philips Solution Advisor during an in-person or online meeting, 4-6 weeks following the project kick-off meeting.



- Volumes increasing in 2019
- Over 40% of business is X-ray and 17% is CT
- OP is 62% of business in Radiology and ED is only 13%

Sample assessment report findings for reference only. Results included are not predictive of results in all cases.



- $\cdot\,$ All modalities are over Benchmarks in TAT, except CT
- $\cdot\,$ Reads for all modalities are under 30 minutes
- Short Read times make the Order to Final read under Benchmarks



For additional details, please contact your Philips representative.

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